

# Perfect Day Weddings & Events

## TERMS AND CONDITIONS

### Hospitality

Please take a look at the terms below before confirming your order. If you have any questions please don't hesitate to contact us.

- An Event Enquiry Form must be completed and submitted to Perfect Day Weddings & Events prior to any quotation(s)
- A non-refundable deposit of 20% of the agreed Catering quotation(s) along with your written confirmation is needed before your booking is confirmed. This non-refundable deposit will be deducted from the final total catering invoice which will then be sent to the client no later than 30 working days from the event date.
- All prices stated in our catering packages and in our quotations **do not include VAT**.
- All quotes we prepare are valid for 14 days. Although we are always happy and capable to accommodate your requirements, any additional services or changes to the booking will incur further charges.
- Full Payment must be made a full calendar month before the date of the booking. Failure to do so may result in the cancellation of the hire/booking by Perfect Day (see Cancellation Charges)
- Any additional requirements during the event must be signed off by the client at the time before they can be served, and this will be invoiced to the client/hirer within 48 hours of the event.
- Payment of any additional or late invoices by the client/hirer must be within 30 days of the event

- **It is the responsibility of the hirer/customer to inform Perfect Day Weddings & Events of any guest allergies. This must be done in writing and be submitted a minimum of 3 weeks before the event.**
- Menus and all other aspects in regard to the event must be confirmed in writing at least 3 weeks before the event. Any changes after this may not be possible, and if possible may incur additional charges.
- Final numbers (guest numbers) must be confirmed in writing 1 week before the event.
- Seasonal variations may also occur for reasons beyond our control.
- If you need to cancel your booking, we will need to have your cancellation in writing. The following **cancellation charges** that would be incurred are:

6 months or more 0% of catering & vehicle quotes

6-3 months 25% of catering & vehicle hire quotes

3 - 1 months 50% of catering & vehicle hire quotes

1 month or less 100% of catering & vehicle quotes

If we receive a cancellation with less than 1 month's notice from your booking, and the booking has not been paid in full, we will pursue full payment to cover costs and loss of business

- Due to strict temperature/time regulations to ensure Food Safety, all food may only be out of refrigeration for a maximum of 2 hours. Therefore food will be served at the agreed time and then removed once the two (2) hour time period expires. Due to the demands of these regulations, under no circumstances can food served at the event be taken home by guests
- In the case of events that require waiting staff, this will be incorporated into the quote and the cost passed onto the client
- The menus listed are suggestions. If you have a particular request or dietary need please inform us and we will discuss your requirements with you.
- Bespoke menus can be created to suit your needs.

- The client is liable for any damage or loss to any equipment, catering equipment vehicle, or sub contractor's equipment supplied for the event including any issues caused by the client/hirer and guests.
- We reserve the right to charge the hirer for any damage/breakages/spillages incurred to the vehicle(s) during the hirer's hire period. In the event of all major damage, bodywork or paint damage to the vehicle(s) due to negligence by the hirer or the hirer's party/guests, the hirer will be liable for all costs to repair the damage, to be carried out by Perfect Day approved garages, as well as the cost of any loss of business while under repair
- The use of traditional flame candles is not permitted.
- Smoking in or near the vehicles is strictly not permitted
- High quality plastic glassware to be used for drinking while in vehicle(s). Strictly no glassware or sharp implements (eg knives) to be used in vehicle(s) while moving/traveling.
- Seat belts must be worn at all times when traveling to and from destination.
- We sometimes may take photographs/video on the wedding day of the vehicles, wedding party and guests. We may use them on our web site or any marketing material. If you prefer us not to, that would be fine, just inform of us when making your booking
- Perfect Day weddings & Events reserve the right to cancel a booking
- Perfect Day Weddings & Events, and any of its employees, have the right and final say, to terminate with immediate effect or at any time during a hire should the hirer or guests of the hirer behaviour is deemed as dangerous, negligent, criminal, or drunken and unacceptable. Abuse of staff is not tolerated and hirer and individual(s) will be prosecuted
- Perfect Day is not responsible for any unforeseen conditions or circumstances that may result in any delay, cancellation or change of vehicle(s).
- We accept no responsibility for any loss, theft, or damage to personal property, gifts or luggage during your hire period
- Disclaimer of damages from loss of services – Perfect Day Weddings & Events Ltd shall not be liable for any indirect or direct damages, including lost profits, arising out or resulting from any loss of service

**I have read, understood and accept Perfect Day Weddings & Event Ltd**

**Hospitality Terms and Conditions**

Name (Please Print):

Signature:

Date:

Name & Date of Event:

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## TERMS AND CONDITIONS

### *Wedding /Vehicle Hire*

- 1 We ask for a non-refundable deposit of £150.00 per VW vehicle that will confirm your reservation.  
However, under exceptional circumstances we may refund part or all of your deposit but this is at our discretion. If two or more vehicles have been booked, and one (or more) are cancelled, Perfect Day will retain the deposit against the cancelled vehicle(s) to cover loss of earnings.
- 2 It is your responsibility to ensure Booking Forms and any other relevant paperwork are fully completed and accurate before confirmation.
- 3 Perfect Day Weddings & Events will not be held responsible for any missed collections or connections or late running owing to inaccurate information.
- 4 The Booking Form must be approved a minimum of 3 weeks prior to the wedding date. After such date it may not be possible to make any changes to the booking
- 5 Full Payment must be made a full calendar month before the date of the booking. Failure to do so may result in the cancellation of the hire/booking by Perfect Day.
- 6 All quotes we prepare are valid for 14 days. Although we are always happy and capable to accommodate your requirements, any additional services or changes to the booking will incur further charges.
- 7 As standard our hire covers trips 50 miles radius from Perfect Day, however a longer trips can be catered for but will incur additional charges.
- 8 If you need to cancel your booking, we will need to have your cancellation in writing no later than one calendar month prior to the planned date of hire. Failure to do so will result in the following cancellation charges:  
50% 3 weeks before hire  
100% 3 weeks or less from hire.
- 9 If we receive a cancellation with less than 21 days (3 weeks) notice from your booking, and the booking has not been paid in full, we will pursue full payment to cover costs and loss of business

- 10 In the unlikely event Perfect Day have to cancel your booking due to no fault of its own and you have paid in full, you will not be refunded in full. Exceptions will be made if deemed appropriate.
- 11 We reserve the right to charge the hirer for any damage/breakages/spillages incurred to the vehicle(s) during the hirer's hire period. In the event of all major damage, bodywork or paint damage to the vehicle(s) due to negligence by the hirer or the hirer's party/guests, the hirer will be liable for all costs to repair the damage, to be carried out by Perfect Day approved garages, as well as the cost of any loss of business while under repair
- 12 Every effort has been made to maintain our vehicles to the highest standards possible, thus ensuring that they are as reliable as possible. However, being beautiful classic cars they are naturally old (1960s) and may have a mind of their own. All vehicles have breakdown cover and we do have procedures in place. We will do everything we can should the unthinkable happen to get you to your destination on time.  
Where a vehicle breaks down before the ceremony every effort will be made for the immediate repair of the vehicle(s) so that the journey can continue, or where possible, the hirer will be transferred to another vehicle (not necessarily a classic VW) so that the journey can continue.  
In the case of breakdowns, Perfect Day will cover any necessary additional costs incurred  
Where a vehicle(s) breakdown after the ceremony no refund will be given but everything will be done to make sure the bride and groom find transportation to the reception, covering all costs incurred for the hire of an alternative vehicle.
- 13 We aim to offer the finest VW classic vehicles in the business. In order to achieve this we continually attend to each vehicle's needs both mechanically and aesthetically. This may mean that we make changes to the vehicles from time to time that may include refurbishing the interiors. These changes will always be as sympathetically made as possible enhancing or maintaining the wedding experience.
- 14 Perfect Day is not responsible for any unforeseen conditions or circumstances that may result in any delay, cancellation or change of vehicle(s). These conditions include, but are not limited, adverse weather conditions, restricted access, mechanical/electrical breakdown, local authority restrictions or major road repairs, Government restrictions, acts of terrorism etc.

- 15 Perfect Day cannot be responsible for traffic congestion en route that may lead to late or missed connections. We will do everything we can ensure you arrive on time and seek alternative routes if need be.
- 16 There is a strict No Smoking policy in or near the vehicles at all times
- 17 Maximum number of passengers for the 1960's Split Screen VW Camper vans is 6 to 7, while the VW Beetle is 3.
- 18 We accept no responsibility for any loss or damage to personal property or luggage during your hire period
- 19 All passengers travel at their own risk. A travel consent form must be completed by parents or guardians for children between the ages of 4 – 18. It is recommended that children needing a booster seat or child seat travel in a different vehicle.  
Children must be accompanied by an adult at all times when in the vehicle(s)  
Children under 4 cannot travel in the campervans
- 20 Despite the vehicles not required to have seat belts, All Vehicles are now fitted with Seat Belts. Seat Belts MUST be worn by all passengers when vehicle(s) is/are in motion.
- 21 Perfect Day cannot be held responsible for any injuries caused through any accidents, be it our fault or caused through the fault of a third party
- 22 We sometimes may take photographs/video on the wedding day of the vehicles, wedding party and guests. We may use them on our web site or any marketing material. If you prefer us not too, that would be fine, just inform of us when making your booking
- 23 Perfect Day weddings & Events reserve the right to cancel a booking
- 24 Disclaimer of damages from loss of services – Perfect Day Weddings & Events Ltd shall not be liable for any indirect or direct damages, including lost profits, arising out or resulting from any loss of service
- 25 Perfect Day Weddings & Events, and any of its employees, have the right to terminate with immediate effect or at any time during a hire should the hirer or guests of the hirer behaviour is deemed as dangerous, negligent, criminal or unacceptable. Abuse of staff is not tolerated and hirer and individual(s) will be prosecuted
- 26 In the unlikely event of an emergency, you must follow the instructions of the chauffeur who has been trained in and is fully aware of the Perfect Day Weddings & Events emergency procedures. His actions and words are final and are to be followed with immediate effect and with no hesitation.

**I have read, understood and accept Perfect Day Weddings & Events Ltd**

**Vehicle Terms and Conditions**

Name (Please Print):

Signature:

Date:

Name & Date of Event: